

## General Conditions of Use for online suppliers' registration at Hansgrohe

### 1. Data protection for suppliers at Hansgrohe

For HANSGROHE personal privacy rights, in particular the protection of personal data and all other data entrusted to us, are an integral part of our company culture. For this reason HANSGROHE will comply with all legal requirements relating to data protection and are further committed to this within the framework of its own regulations and procedural instructions.

### 2. Categories of use of personal data

The following categories of personal data will be collected and used for registration on the supplier portal of HANSGROHE and the subsequent self-disclosure of the supplier: Name, address, organisational data (including bank details) and communications data. Apart from the voluntary data collected for the purpose of registration and supplier self-disclosure, no further personal data will be collected when visiting the supplier portal of HANSGROHE. However, HANSGROHE reserves the right to synchronise or complete your personal information with data which we have received by Pool4Tool for the same reasons as mentioned below.

### 3. Appropriation of the use of personal data

HANSGROHE collects, processes and uses personal data from suppliers themselves, or via a certified service provider (Pool4Tool) in so far as it is necessary for the following purposes: control of operational processes and their quality assurance, assessment of performance, further strategic development of the relationship with the supplier, risk management, control of access to the supplier portal, use of information and communications systems as well as within the framework of legal requirements.

### 4. Sharing personal data

HANSGROHE will share personal data within the framework of the purposes mentioned above with other bodies within the HANSGROHE Group of companies. Insofar as HANSGROHE will share personal data with other bodies within the HANSGROHE Group of companies, which are located in countries which do not have a comparable level of data protection, in these cases HANSGROHE has also taken steps to protect these data. This also applies insofar as HANSGROHE will share data with bodies outside the HANSGROHE Group of companies (for the purpose of processing the data on behalf of HANSGROHE and within the framework of legal requirements).

### 5. Rights of information, amendments and cancellation

Every supplier has the right to obtain information about their personal data stored at HANSGROHE at any time. Insofar as these are incorrect, he has the right to demand an amendment of his data. Apart from this he has the opportunity to change and update the information supplied by him at any time on his own initiative via the supplier portal. Moreover, suppliers have the right to demand the cancellation of their registration on the HANSGROHE supplier portal in writing at any time without stating reasons. In this case HANSGROHE will delete all user data including all other personal data stored as soon as they are no longer needed for the processing of ongoing contractual relationships.

### 6. Right to complain

Insofar as the supplier is of the opinion that his data is used in an improper manner by HANSGROHE, he has the right to lodge a complaint in writing or immediately inform the HANSGROHE data protection officer in charge (Ingo.Lorenz@hansgrohe.com or telephone: 07836/51-1660).